## Problem Employees Solutions

Every organization has employees that frustrate management and supervisors. Solutions for Problem Employees will identify the root causes of performance, communicating with the problem employee, utilizing positive discipline to address performance issues, when to use sanctions and terminate the employee and protecting your organization from legal problems in the process. This training will also cover that the employee may not be problem; it may be an organizational issue.



"Materials and objectives were great and presented very well. Information and ideas on dealing with problem employees were fantastic."

Sgt. Brian Zarnowski, PD

"This course is dead on with dealing with problem employees. Content will help me grow as a supervisor." Lt. Greg Whalen, Glencoe Department of Public Safety

"Instructors were outstanding-one of the best classes I've taken in my 34 year career."
Sgt. David Gryczewski,
Matteson PD

## <u>REGISTER HERE</u>

for a list of dates & locations!

on-targetstrategies.com

## **Topics Include:**

- Defining the problem employee
- The organizational or supervisory role
- The cause of the problem employee
- What kills great employees
- Identifying what is difficult behavior
- What causes problem employees
- The role of positive discipline

- The value of constant engagement
- Consequence of failing to take action
- The principal of reliable consequences
- Handling morale killers
- Generational issues
- Dealing with the marginal performer



Seminars starting at \$195

(Group Discounts Available!)