## Internal Affairs and Professional Standards

Nothing can be as highly charged, both inside your organizations and the public, as internal investigations. A fair process can improve ethics, morale, and support from your stakeholders. Proper management and investigation of complaints against employees is crucial to the well-being of an organization. This program will provide the participants the knowledge and insights to administer and conduct timely, objective and thorough internal investigation inquiries.



"Thank you for your continued dedication to Professional Standards in Law Enforcement. Being newly assigned to our Internal Affairs Unit, I appreciated the "Soup to Nuts" process on how to conduct an IA investigation. With law enforcement being such a progressive career, it's important to mirror best practices and I think your class provides examples of just that."

"Excellent instruction. Good explanations between PowerPoint and instructor's experience. Material is easy to comprehend.

The course provided me a much better understanding of internal investigations."

"Maintained positive attitude and openness throughout. I truly appreciated the lessons taught, shared and retained. This will carry me throughout my career".

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## **Topics Include:**

- Breaking the cycle of mediocrity
- The professional standards model
- 5 root causes of discipline problems
- Stakeholders and their perceptions
- Types of internal investigations
- The complaint process
- The investigation process
- Applicable case law

- Employee rights
- Workplace searches
- Official hearing requirements
- How discipline is determined
- How personnel decisions effect an organization
- Setting the tone for an ethical organization

Seminars starting at \$325

(Group Discounts Available!)

